Tablet Repair & Fleet Management for Schools

When a third of the trolley is out of action, it stops being an IT problem and starts being a lesson-planning one. We repair school tablets, Chromebooks and laptops — one device or a whole trolley — with education pricing, 30-day account terms and **free collection and return**.



THE PROBLEM WE SOLVE

The empty slots are the ones that cost you

Fleets fail a few devices at a time, and because no single failure is urgent they end up in a cupboard in the office rather than on a bench. Every school we talk to can say how many slots in the trolley are empty; almost none can say why each device left. **Give us the cupboard as well as the trolley** — a fair proportion of what has been set aside is a screen or a charging port, and comes back into service for a fraction of what a replacement device costs.

WHAT WE DO

Built around how a school actually buys

- **Repairs in batches, not one at a time**
  Send twenty devices and they are triaged, repaired and returned together. One collection, one invoice, one date to plan around.
- **Volume pricing for education**
  A batch is priced as a batch, below the single-device rate, and the rate improves as the batch grows. In writing before collection.
- **Free courier collection and return**
  Costs you nothing, and there is no delivery line on the invoice. We come to you across Devon; further out a tracked, insured courier collects from reception and returns to it.
- **A written report on every device**
  What was wrong, what we did, and what we would keep an eye on — the paperwork that justifies the spend and shows up repeat offenders.
- **Pay on account, 30-day terms**
  Invoiced on account against a purchase order if your finance office works that way. No card at a counter, no staff member out of pocket.
- **One person who knows your fleet**
  The same contact each time, who knows your models, your cases and what you had done last term.

WHAT EDUCATION PRICING MEANS

Priced per batch, not per device

Single-device prices start at the figures below. **Your batch is quoted under them**, and the larger the batch the better that rate gets.

£79	£55	£49	£79
Tablet screens from	Tablet batteries from	Charging ports from	Chromebook & laptop screens from

You get one written quote covering every device, itemised, before anything is collected — not an hourly rate, and not a number that moves once we have the devices. Diagnosis is free whether you go ahead or not, collection and return are free, and if we cannot fix something you do not pay for it.

There is no minimum order. A single cracked iPad from one classroom is an ordinary job — standard price, free diagnosis, 12-month warranty, usually back the same day. Batch pricing is simply what happens once there are enough devices to price together. Send one, send three, send a trolley.

HOW IT WORKS

Four steps — and you approve the cost before step three

1

Tell us what you have

"Nine iPads, mostly cracked screens, two that will not charge" is plenty. A rough list is fine — we do not need an asset register.

2

We collect it, free

We come to the school, or a tracked courier does — at no cost to you. You get a list of what was taken. Dropping them at the workshop works too.

3

Triage, quote, then repair

Everything is diagnosed first. One written quote for the whole batch, and nothing is repaired until you have said yes to it.

4

Back in the trolley

Returned together, each with its report, every repair under a 12-month warranty. Cases go back on before they come home.

ONE BATCH, ONE BENCH

Assessed together, so the quote makes sense together

Diagnosing a batch in one sitting tells you things twenty separate repairs never would — that breakages cluster in one year group, that a case is not doing its job, or that the failing ports all came off the same trolley shelf. That goes in the report alongside the repairs, and it is the part that stops the same bill arriving next term.



BEFORE THE FIRST BATCH

Four things worth knowing

Take the cases off if you can

The chunky rubber cases school tablets live in are the slowest part of the job to remove safely. Send them in a separate box and they go back on before the devices come home.

Time it against the term, not the week

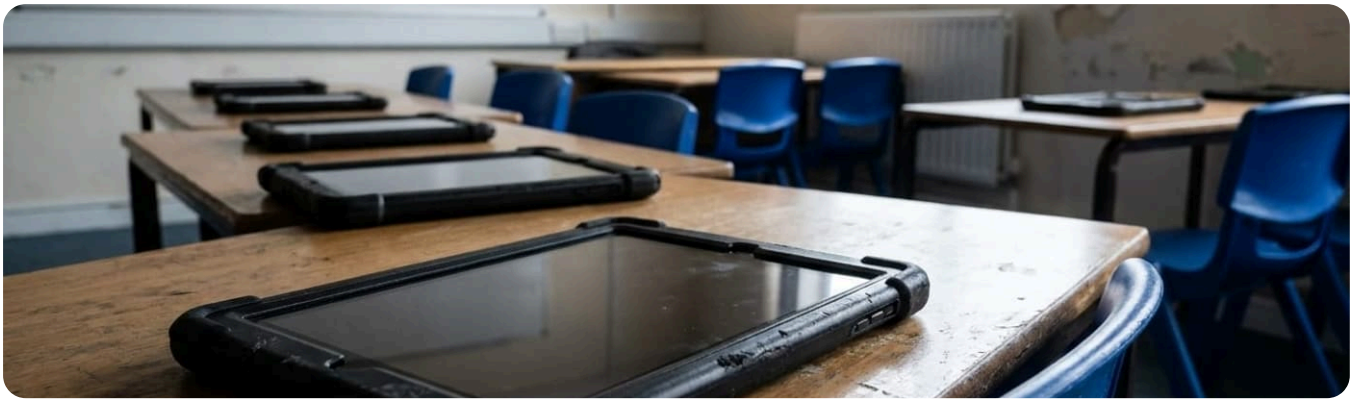
The back end of a term or an inset day is ideal. Tell us the date they are needed back and we will say honestly whether it is achievable.

Newer is not always cheaper to fix

A laminated iPad Pro screen costs considerably more than a base iPad screen, because glass and display are bonded as one part. Worth knowing before you buy a new fleet, not after.

Charging ports are the quiet second fault

Trolley cables get yanked sideways hundreds of times a year and the port gives up long before the battery. A device that "won't charge" is very often a port — and the assessment costs nothing.



DEVICES WE LOOK AFTER

Most schools run more than one kind

iPad (every generation, plus Air, Mini and Pro) • **Samsung Galaxy Tab** (Tab S and Tab A) • **Amazon Fire tablets** • **Chromebooks** (screens, hinges, keyboards, charging) • **Windows laptops** • **MacBooks** (Air and Pro, all M-series).

Every repair is carried out at our own workshop in Tiverton. Nothing is sent away to a third party and nothing is subcontracted, so your devices stay in Devon and there is one person you can ring to ask where they are.

Tell us about your fleet

A rough count and a rough idea of what is wrong is enough to start — or just one broken device. We will come back with a written quote, a collection date, and a realistic date for getting the devices back in front of pupils.

01884 693694

help@mtm-it.uk
mtm-it.uk/education
The Old Bakery, West Exe South
Tiverton, Devon EX16 5DH